

## MyUtilityRebates.com

## The web source for finding, submitting, and tracking utility rebates

MyUtilityRebates is the one-stop Internet rebate processing and customer care center your customers increasingly demand. Whether you are an investor-owned or municipal utility, MyUtilityRebates can reduce your rebate processing related expenses while increasing customer satisfaction.

Your customers can logon to find available rebates and can submit rebate applications directly to you for processing and payment.



## **Utility Benefits**

- Serve your customers 24 hours a day seven days a week.
- Increase customer satisfaction with the rebate process.
- Eliminate physical application forms.
- Reduce data entry time and errors.
- Streamline administrative tasks and reduce storage requirements.
- Service fees apply only to rebates that are complete, approved, and funded.
- Email communication saves time and reduces mailing costs



## **Application Features**

- Web based customer interface.
- Does not accept incomplete rebate applications.
- Downloads data directly into any data management system.
- Directs customers to product information websites such as EnergyStar to help customers complete rebate forms accurately.
- Links to utility rebate web pages.
- Automated email informs customers of their rebate status.

To learn more ways to reduce your processing costs and streamline operations contact:



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